

Checking Sympa Post Success

For Listowners

To verify a post was successfully sent out by Sympa list owners may look at a list's logs:


1. On the Admin page for a list, click **Logs** in the Basic Operations bar.
2. On the Logs page choose the earliest date for which you want to see the log.
3. Choose the latest date for which you want to see the log. (2) and (3) should be the same date if you know the date of the post (e.g., today)
4. Click the **View** button below the dates.
5. In the resulting log entries look in the **Error** column.

The usual failure error is “rejected_authorization” which means the address in the column to the right of the error message was not an authorized poster at the time the post was attempted.

Possible solutions:


- A. Repost the message from an address which is authorized to post to the list.
- B. If the address should be authorized but was just added to the list's _auth list, wait 30-45 minutes for the change to propagate as a Moderator data source. If the post must be sent immediately and it is normal working hours, contact a Tier 2 Sympa administrator (in Collaboration) and request they perform an immediate synchronization for the list.

mba2027a@lists.hbs.edu

Subject: MBA Section List 

Basic Operations


Edit List Config | Users | Blocklist | Bounces | **Logs**


1. 

Logs view

Search by:


matching with:

Search by date from: 2. 

to: 3. 

Search by type:


Search by IP:

4. 

Search period: 26 May 2025 at 08:34:47 to 27 Aug 2025 at 09:34:26
research was carried out in list mba2027a.

0 results.

Logs table

5. 

Date	List	Action	Parameters	Target Email	Message ID	Status	Error type	User Email	User IP	Service
26 Aug 2025 07:40:35	mba2027a	review		acardarelli@hbs.edu		success		acardarelli@hbs.edu	192.168.3.1	wwsympa
26 Aug 2025 07:41:22	mba2027a	review		acardarelli@hbs.edu		success		acardarelli@hbs.edu	192.168.3.1	wwsympa
26 Aug 2025 07:50:38	mba2027a	review		acardarelli@hbs.edu		success		acardarelli@hbs.edu	192.168.3.1	wwsympa
26 Aug 2025 10:22:10	mba2027a	DoMessage	mba2027a@lists.hbs.edu.1756218126.312876		Other events	error	rejected_authorization	mbalhelp@hbs.edu		sympa_msg
26 Aug 2025 10:34:42	mba2027a	review		bwiderski@hbs.edu		success		bwiderski@hbs.edu	192.168.3.1	wwsympa
26 Aug 2025 11:45:47	mba2027a	DoMessage	mba2027a@lists.hbs.edu.1756223145.341621		Other events	error	rejected_authorization	mbalhelp@hbs.edu		sympa_msg
26 Aug 2025 11:49:22	mba2027a	DoMessage	mba2027a@lists.hbs.edu.1756223359.342718		Other events	success		ihelp@hbs.edu		sympa_msg